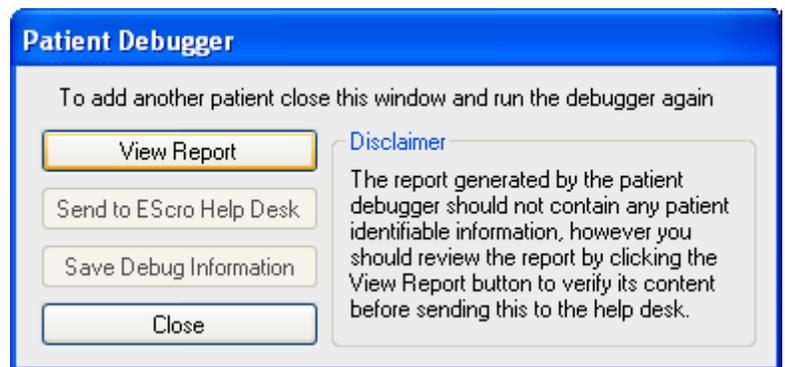


How to send a de-bug report to EScro

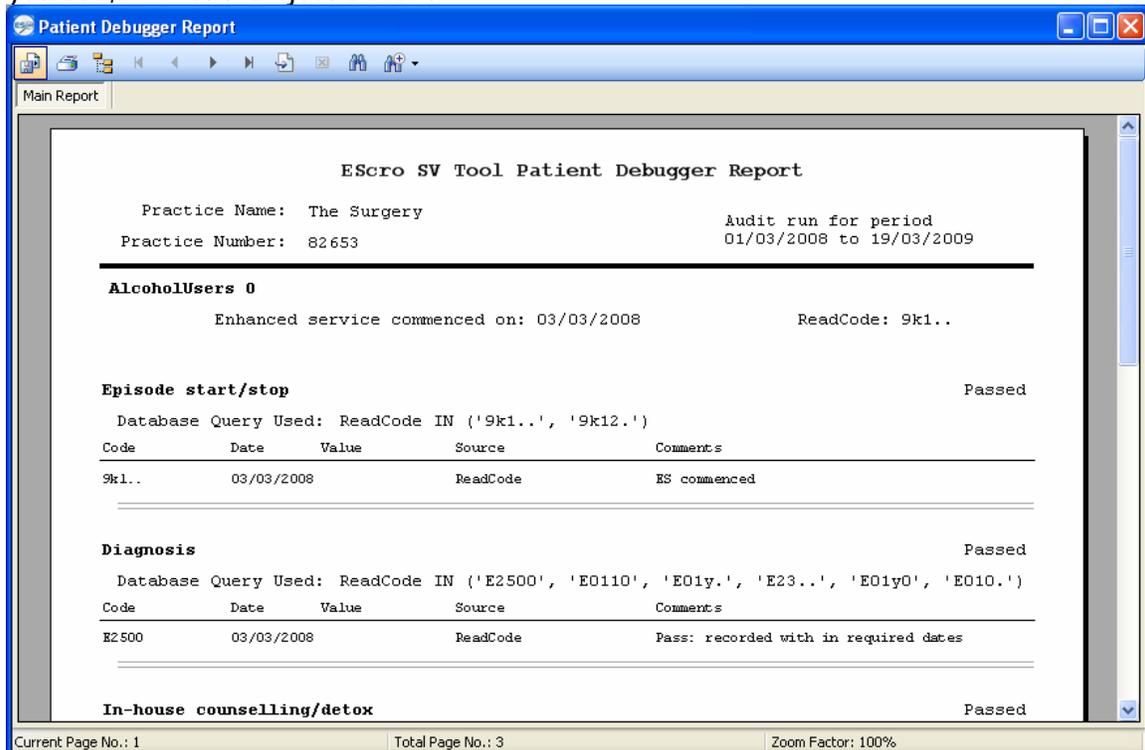


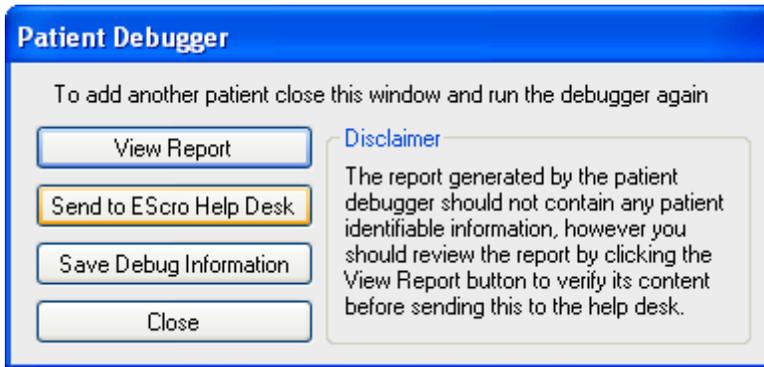
In the SV Tool, right-click on the patient for whom you wish to create the report, and from the context menu select 'debug *surname, forename*

This window will now appear and you should then click on 'View Report'.



Briefly examine the report and read codes, then you may be able to identify the problem yourself, - if not then just close it.





The next step is to click on the 'Send to Escro Help Desk' button.

A small text box will now appear asking you for a brief few words of what the problem is, then just click on 'Send'.

The Escro support team will examine the report, and then contact you as soon as a resolution/explanation is found – and that's all there is to it!